

What are your rights?

At PATH, we want you to understand your rights and know what to do if you feel your rights have been violated. We are committed to protect and promote your fundamental rights.

As a client of PATH, you have the right to:

- **Be treated with courtesy, dignity, and respect.** And to receive services in a way that is considerate of cultural differences.
- **Privacy and confidentiality.** We are committed to keeping your privacy and confidentiality as it relates to yourself, your home, and your family. You should not feel pressured to give more information than you are comfortable giving. The only time we will share information is in legal and ethical matters, and where you have given us permission to obtain or release information.
- **Freedom of discrimination based on your race, color, ancestry, birthplace, sexual orientation, disability, or social status.**
- **Freedom from financial, physical, sexual or emotional abuse; harassment; physical punishment; and neglect.** We are committed to ensure your relationship with PATH is strictly professional. PATH staff must not engage in any type of personal, financial, or intimate relationship with prospective, current and/or former clients to include a two-year minimum period post exit from the program. If a PATH staff member is pursuing any of the above-mentioned relationships with you, you should report this immediately to the program leadership or the corporate compliance office at (323) 644-2200 or <https://path5.typeform.com/to/tZ1lxK> You can make this report without fear of disruption of services or retaliation.
- **Freedom from psychological abuse, including humiliation, threats, and being taken advantage of for emotional gain.**
- **Access your personal information** in your file under the following parameters:
  - All records and files are the property of PATH. You may have access to information in your service file, under the supervision and with the support of your PATH case manager or supporting staff member. Requests to review your client files must be made in writing. Additionally, requests to share information of your files with a third party must be made in writing with your consent.
  - PATH staff may provide a copy of the file information to you, rather than the actual file, if you request a copy of the information. All copy and mailing requests are subject to a reasonable charge, paid for by you, for copying and mailing expenses.
  - All requests of your participant file review and copies will be logged on a tracking sheet, where your signature is required.
- **Informed choice.** PATH is committed to providing you with all the resources and information that you need to make the best choice. You will be provided with relevant information to assist with positive decision making. You also have a right to informed refusal, or expression of choice in regard to the services you participate in, such as: the refusal to release information, to participate in two or more services, and the makeup of the service delivery team. In refusing any of the above, you will be informed by PATH staff how your refusal may affect and limit the services you may receive at PATH.

## Rights of Persons Served Policy - Participant



- **Be considered the expert in your own life experience** which will be demonstrated by including you in planning services and setting goals, and in regular review of those goals.
- **File a formal grievance regarding services received** without fear of retaliation or barriers to service if informal conflict resolution is not satisfactory. A formal grievance may also be filed for the violation of rights claim, without fear of retaliation. An investigation and resolution of the violation of rights claim will be conducted in a timely manner by PATH management.
- **Participate or refuse participation in any research project.**
  - PATH from time to time is approached by organizations conducting their own research projects that you have the right to participate in on your own behalf. If you choose to participate you must sign a consent form prepared by the organization conducting the research.
  - PATH does not conduct its own research involving participants with the exception of Outcome Evaluation Data Collection in which anonymity of participants is secured.
- **Access advocacy and self-help services.**
  - PATH maintains resources of other community services, and referrals are made when requested or deemed appropriate. PATH may assist you in establishing the first connection by phoning to set up an appointment.
- **Access information on legal resources to obtain appropriate legal representation.**
  - If you wish to know information pertaining to your legal rights, PATH will refer you to the appropriate legal entity.

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HOH Participant Name

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HOH Participant Signature

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Date

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Secondary Adult Name

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Secondary Adult Signature

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Date

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Staff Name

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Staff Signature

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Date